

TeamQuery™

Sticky notes on patient charts getting in the way? Are physicians slow or unresponsive to queries? Are too many charts being finalized without appropriate documentation from physicians to justify correct DRG assignment? Are you concerned about a RAC audit and struggling to get your documentation in order?

Utilizing the patent-pending technology within TeamQuery, hospital reviewers can prospectively and remotely review documentation, and then electronically query caregivers while patients are still in-house. Working collaboratively with reviewers, caregivers can electronically respond to queries helping improve query response rate, shorten response time and ensure accurate and comprehensive documentation.

TeamQuery also provides a vehicle for inpatient coders to review physician documentation and then code in real time, thus optimizing hospitals' billing cycles, ensuring accurate DRG assignment and improving case mix index. Other reviewers can also define and electronically monitor key business and financial indicators to maximize hospital performance.

Improve Clinical Documentation

- Ensure documentation is complete and accurate
- Ensure that the documentation properly reflects all diagnosis
- Be fully prepared for a RAC Audit
- Purge disallowed abbreviations from the chart
- Optimize hospital performance in DRG and severity adjusted DRG environments

Query Instantly

- Increase your query response rate
- Track queries and physician responses
- Eliminate competition for the physical chart with electronic access to notes
- Submit bills on the day the discharge summary is completed

The screenshot displays the TeamQuery interface for a patient named ANNE DIETRICH. The main window shows the 'PNEUMONIA' query form. Key fields include Patient Name (DIETRICH, ANNE), Admission Date (11/8/05), and Discharge Date. The form is divided into sections for 'TO BE COMPLETED BY THE CLINICAL DOCUMENTATION SPECIALIST' and 'TO BE COMPLETED BY PHYSICIAN'. The 'Bacterial Pneumonia' section lists various organisms with checkboxes for selection, including Gram-negative and Gram-positive options.

Features

- Query physicians in real time
- Track query responses and aging
- Prospectively code DRG's/APR-DRG's
- View current length of stay performance



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